

Topsector Logistiek

**MASTERCLASS SYNCHROMATURITY MATRIX**  
**JOINT EXCHANGE OF ROAD TRANSPORT FOR RAIL AND WATER**



# Synchromodal transport (1)

## Definition

*Synchromodal transport is the transport of goods - **without changing the loading unit** - in which **real-time changes** can be made with regard to the flexible and sustainable use of **different transport modes in a network**, in this **the logistics service provider is in control** in order to offer **optimized integrated solutions** for all parties. (KennisDC Logistiek Limburg, 2014)*



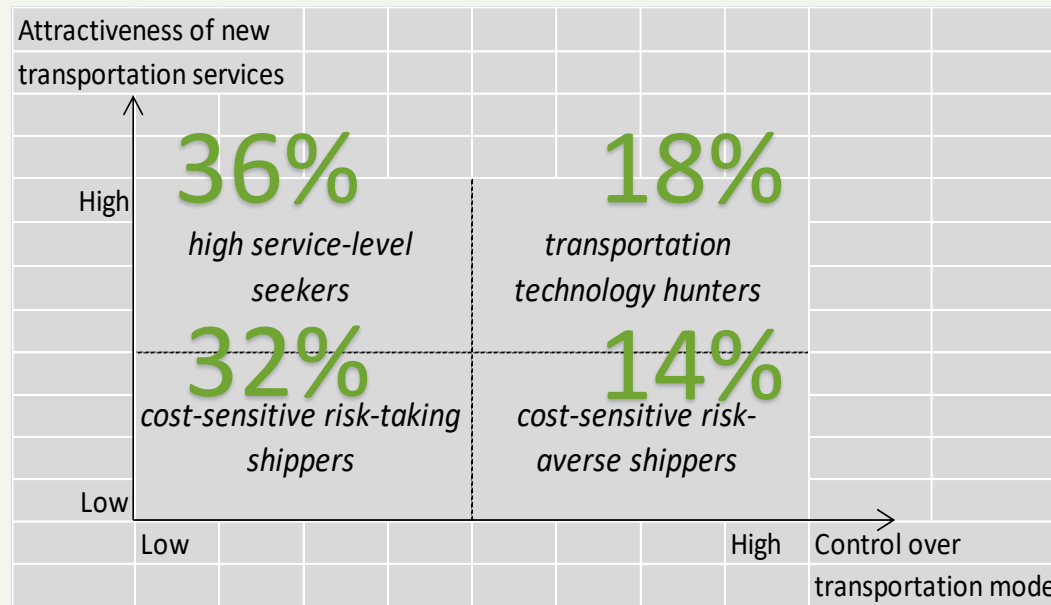
## Synchromodal transport (5)

### The overall goals behind synchromodal transport

- For customers synchromodal transport is an opportunity to optimize their (hinterland) transport
- For service providers a next step in transport network optimization

# Synchromodal transport (4)

## Focus on customer



} Half searches for better service, half lower prices

Majority wants to book a-modal, against right conditions

Source: Khakdaman, 2019

# Synchromodal transport (4)

## Digitalization

*Digital  
services*

Booking  
platforms

Artificial  
Intelligence

*Truck  
platooning*



IoT

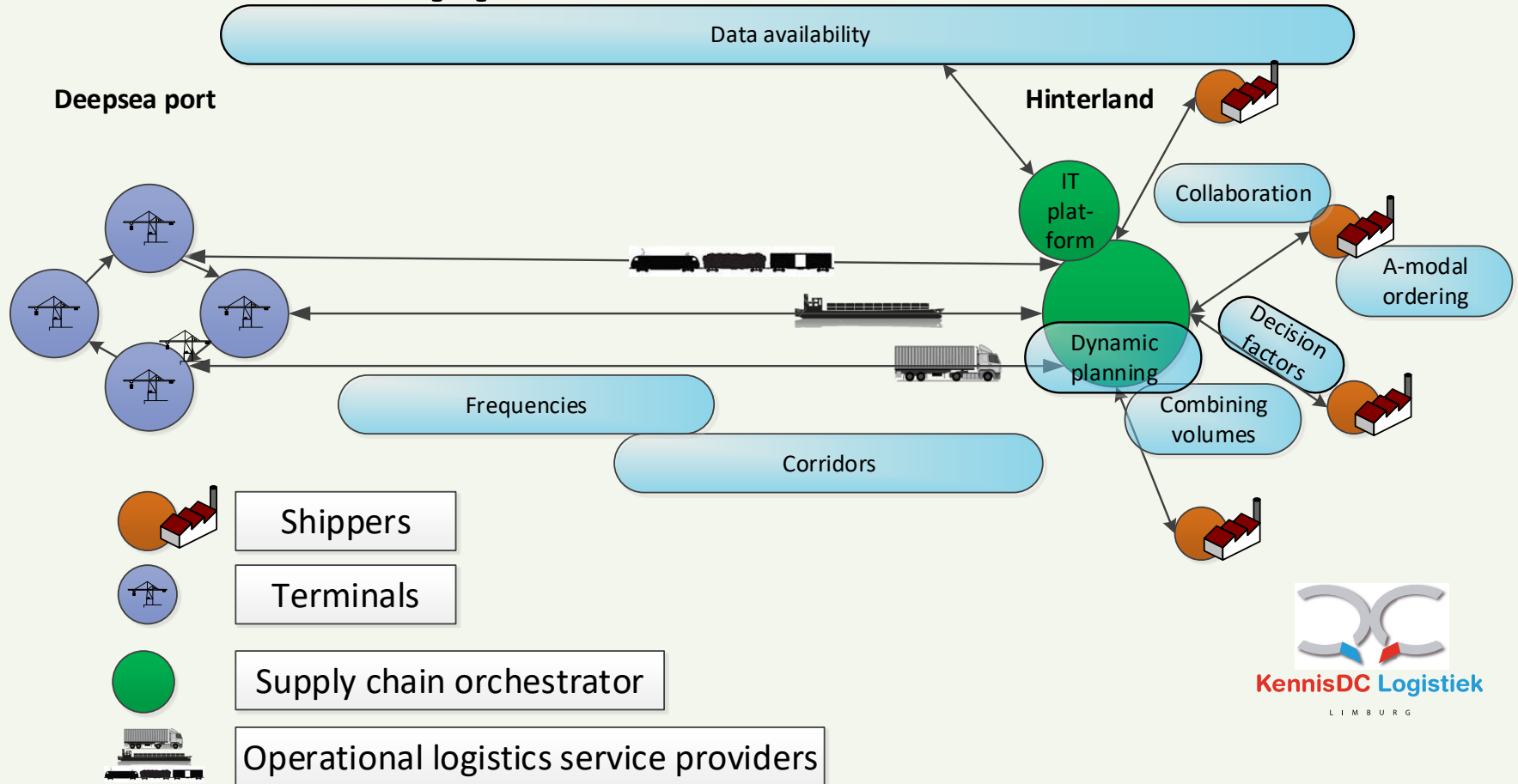
Smart  
Shipping

Sensors

*Nextlogic*

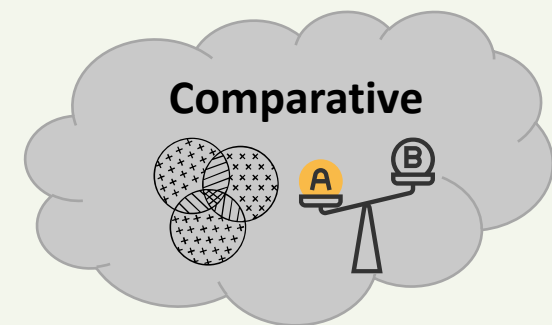
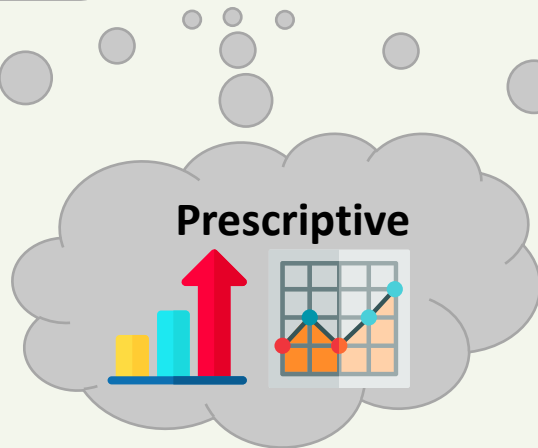
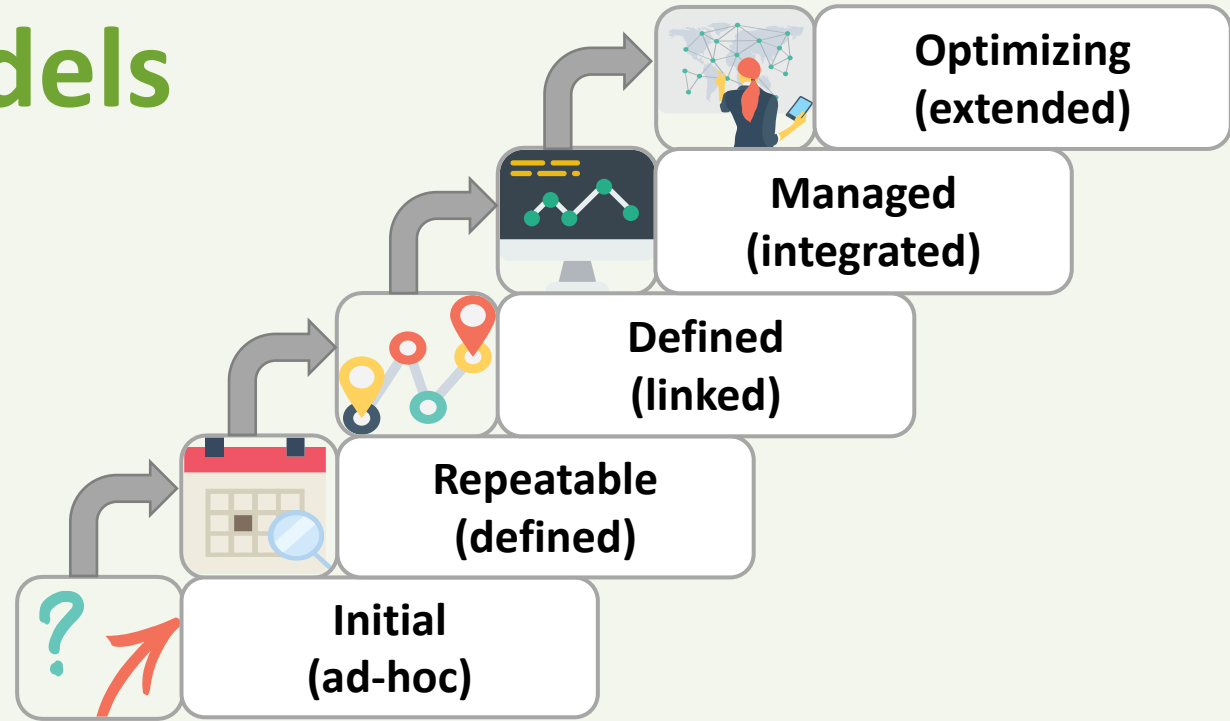
# Synchromodal transport (6)

## Conditions for application



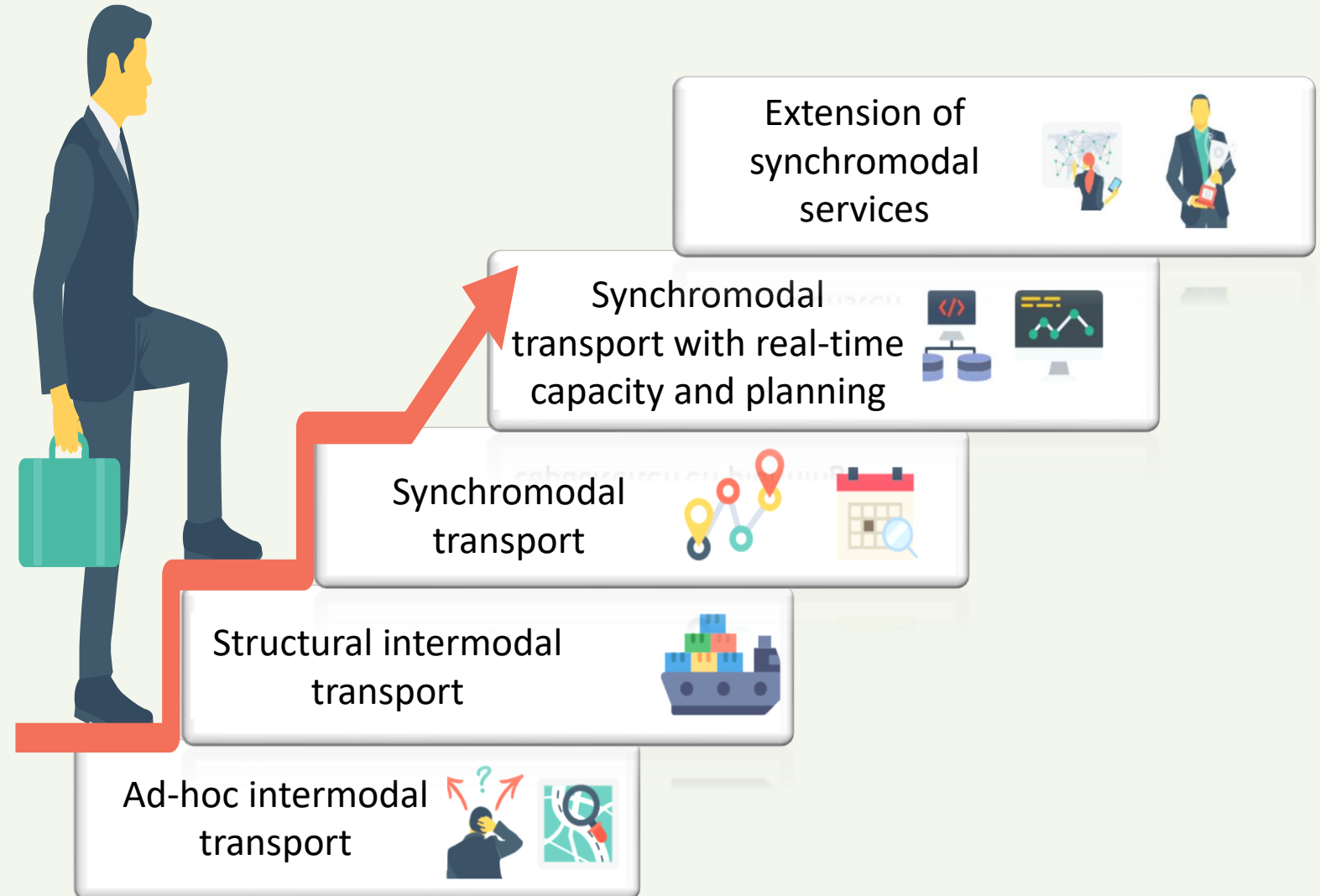


# Maturity models





# Maturity model synchromodal transport (1)



# Maturity model synchromodal transport (2)

Execution of transport



Transport planning



Data exchange



Key performance indicators



Decision-making power





Type of relationship



Pricing

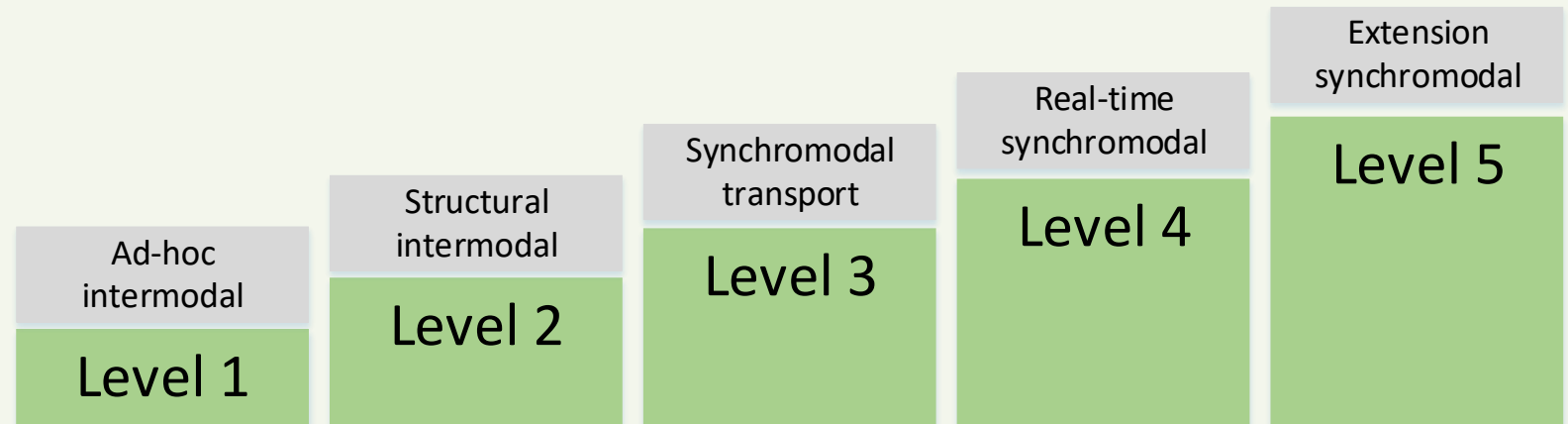


# Maturity model synchromodal transport (3)

	Ad-hoc intermodal transport 	Structural intermodal transport 
Execution of transport	Main transport by truck, ad-hoc use of train and barge.	Main transport by train or barge, pre- and after haulage by truck.
Transport planning	Ad-hoc capacity request based on current needs.	
Data exchange	Per container operational data.	
KPIs	Price and time needed per shipment.	
Decision making power	Decision-making power lies with the shipper.	
Type of relationship	Transactional relationship.	Limited vertical collaboration between logistics service provider and shipper.
Pricing	Based on spot market prices, payment afterwards per container	

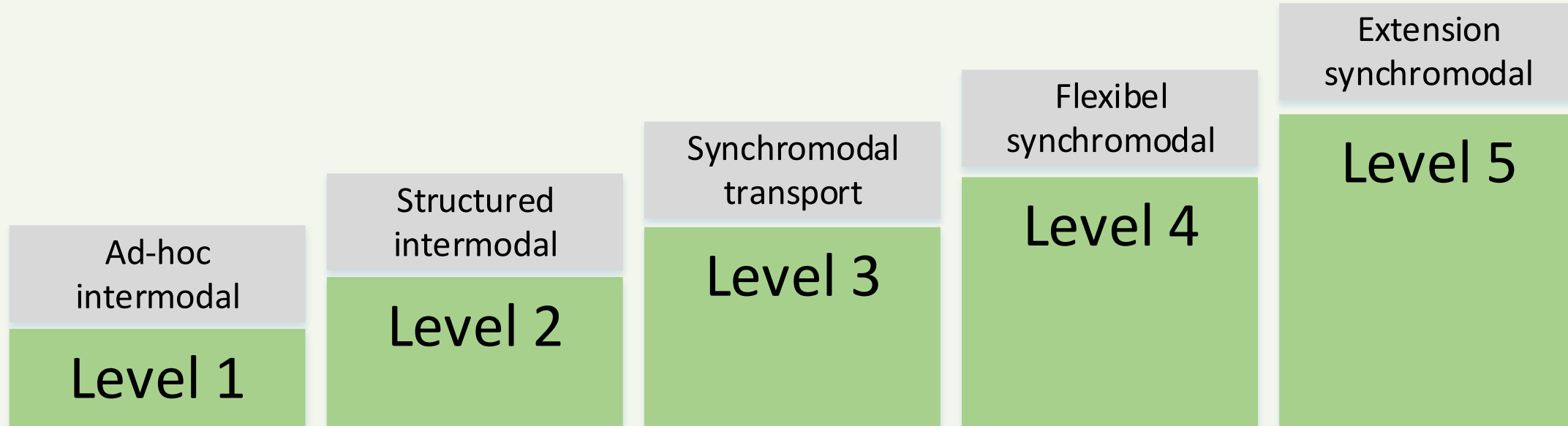


# Maturity model synchromodal transport (4)



<b>Execution of transport</b>	Truck => 80%	<b>Train or barge =&gt; 40%</b>	Train or barge => 60%	Train or barge => 80%	Train or barge =100%
<b>Transport planning</b>	Ad-hoc, no forecast	0-40% planned based on forecast	41-100% planned based on forecast	<b>Real time orders in supply chain</b>	<b>Real time orders and stock levels</b>
<b>Data exchange</b>	Per container	Forecast per customer	Forecast per customer	<b>Control tower to share data with more parties</b>	Control tower + real time stock levels
<b>Key performance indicators</b>	Price and time	Price and time per modality	Price, time, reliability	Price, time, reliability and utilization degree	Price, time, reliability, utilization degree and service level
<b>Decision making power</b>	Shipper 81-100% of orders	More than 20% a-modal booking by other party	<b>Orders shared in supply chain</b>	Real time orders in supply chain	Real time stock level in supply chain
<b>Type of relationship</b>	Transactional	<b>Limited vertical</b>	Intensive vertical, limited horizontal	Intensive vertical and horizontal	<b>Intensive vertical and horizontal + real time stock levels</b>
<b>Pricing</b>	Spot market	Alignment on tariff (tender)	<b>Tariff per modality and a-modal booking</b>	<b>A-modal booking and a modal pricing</b>	A-modal booking, a modal pricing and real time stock levels

# From intermodal to synchromodal transport



- + **More intermodal and less truck**
- + Limited vertical collaboration
- + Organizational development at same level

- + A-modal booking
- + Forwarders decision-making power
- + More focus at on-time delivery
- + **Simplifying data exchange**

- + **Introduction of real-time planning**
- + Introduction of control tower
- + Integral tariff
- + **Horizontal collaboration**

- + Increased stock level visibility
- + Intensive long term collaboration

# Online questionnaire



18. Which KPIs are used for transportation? \*

- Price/costs
- Lead time
- Delivery reliability
- Utilization of modality
- Service level based on stock levels
- Reliability of the trajectory
- 

19. Do you measure the chosen KPIs and know the overall performance? \*

- Yes, I measure them and know the overall performance
- No, I do not measure them and do not know the overall performance
- I do not measure the performance but I have a feeling

20. Who is in charge of choosing the transport mode and/or route? \*

*A-modal booking means that the transport mode and/or route is not specified up front. Select the closest percentage and make sure you select an answer for each supply chain party.*

	0%	1 - 20%	21 - 40%	41 - 60%	61 - 80%	81 - 100%
Logistics service provider (A-modal)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shipper or manufacturer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hinterland operator (A-modal)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Forwarder (A-modal)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shipping line (A-modal)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>





# Way of working

